

# Silvialy Tjhin (Silvia)

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***I design systems that help product teams move fast without losing consistency and quality.***

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Product Designer with 7+ years of experience.

Measured impacts: **80%** faster component creation, **70%** fewer handoff questions, **40%** fewer support tickets.

## Professional Experience

**Product Designer (Design System) | Intellex Technologies | Remote | Nov 2022 – June 2026**

Enterprise EHS software used by safety professionals, admins, and frontline workers to manage compliance and operational risk. [Design Systems](#)

- **End-to-end product design:** Led design for core compliance products from discovery through delivery. Reduced task completion time from 65% to 35% through user research and information architecture redesign.
- **Design systems:** Built a design system from scratch – component libraries, token architecture, Storybook documentation – adopted by 10+ teams and 100+ engineers across 40+ applications, web, iOS, and Android. The system allows the company to ship faster with better quality and reduces support tickets by 40%.
- **AI-assisted workflows:** Integrated MCP and Claude Code to create a Figma-to-Storybook pipeline, reducing component creation time by 80%.
- **Token strategy:** Defined and maintained a three-level token architecture (Global, Semantic, Component) for scalable theming across platforms through cross-functional collaboration with Engineering.
- **Adoption & governance:** Drove adoption through governance models, documentation, and cross-functional enablement – reducing developer handoff questions by 70%. Created pipeline workflow for design system component AI/automation to increase delivery speed and quality. Created pipeline for version control and releases.
- **Acquisition integration:** Rebuilt ACTS, an acquired product, into the Intellex ecosystem using the design system – unifying two products into a single cohesive experience.

**UX Designer (Design Consultant) | Acid Integration | Toronto, ON | Aug 2018 – Nov 2022**

Early-stage startup consultancy – 0-to-1 product design for ventures with ambiguous requirements and fast-paced environments.

- Led 0-1 end-to-end design for multiple MVPs—from user research and wireframes to prototypes and shipped products
- Reduced iteration cycles by 50%—establishing lightweight research and experimentation frameworks in fast-paced and ambiguous environment
- Partnered cross-functionally—collaborated with founders and engineering teams to define requirements and ship quickly

## Education

Master of Architecture // University of Toronto 2016

BFA in Design // Massachusetts College of Art & Design 2011

## Tools & Skills

Design: Figma, Miro, Storybook

AI: Claude Code, Cursor, Figma Make

Front-End: HTML, CSS, React, VS Code, GitHub

Accessibility: WCAG AA